

Integrated Design Techniques Ltd : Quality Policy

IDT is a privately owned company based in Gateshead, UK and is a supplier of innovative technical solutions for data communications, traffic management and public transport management.

We are dedicated to meeting and exceeding the requirements of our customers by delivering quality products and services, giving value for money and complete satisfaction as well as meeting legislative requirements.

In order to achieve this, we are committed to a continuous improvement culture throughout the organisation based on stated company objectives and the EN ISO 9001:2015 standard. We will establish these objectives annually, share them with our staff and regularly review progress and achievements.

We aim to fully understand (and wherever possible exceed) the stated requirements of our clients, colleagues and other Interested Parties as well as recognise the importance of:

- a) Safety
- b) Training
- c) Housekeeping

We view Quality as an essential company framework to gain competitive advantage as well as reinforcing and enhancing the company's reputation and image.

Signed: *Richard Gibson*
Richard Gibson, Managing Director

Date: January 2017



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