

Quality Policy of Integrated Design Techniques Limited

Integrated Design Techniques Limited (IDT) is a local, privately owned company based in Gateshead, Tyne & Wear and is a supplier of innovative technical solutions for data communications, traffic management and public transport management.

We are dedicated to providing our customers with quality services, giving value for money and complete satisfaction.

In order to achieve this we are committed to a continuous improvement culture throughout the organisation based on stated company objectives and the BS EN ISO 9001:2015 standard. We commit to the continual review and improvement of the quality management system.

IDT conduct an analysis of their operational and strategic risks, client requirements and statutory and regulatory requirements, from this quality objectives are established to mitigate risk and enhance customer satisfaction.

We aim to fully understand (and wherever possible exceed) the stated requirements of our clients, colleagues and other Interested Parties.

We view Quality as an essential company framework to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

Signed: *Richard Gibson*

Richard Gibson, Managing Director

Date: 17th December 2019